**i) What are the potential top 5 sustainability issues for this client?**  
● Curriculum (core) development  
● Sustainable buildings and resilience  
● Campus engagement  
● Energy and emissions  
● Industry partnerships  
  
*Explanation: Slide 4 provides a good overall lesson on key activity areas in sustainability. These*  
*5 were chosen because universities are in the unique position to influence younger generations,*  
*so curriculum development and campus engagement are key. Industry partnerships are also*  
*important to the education sector to work together to develop the best resources, whether it be*  
*educational tools, partnering with different companies for internships, or sharing lessons. And*  
*lastly, the size of the university (7,000 staff and 50,000 students) means a lot of buildings and a*  
*lot of energy being used and emissions being produced.*

**ii) What are the best practices and tools to address these 5 issues?**  
● Establish sustainability metrics and indicators  
● Identify industry standards and trends  
● ESG maturity roadmap and assessment  
● Green ratings and certifications  
● Thermal and energy modeling  
● Scope 3 emissions assessments  
● Sustainability maturity model  
● Digital sustainability index

*Explanation: The relevant tools that help address the issues in (i), taken from the Advisory*  
*Services and Tools/Products slides (10-19)*

**iii) What are the business and government sustainability-related regulations for the client**  
**industry (higher education)?**  
● National greenhouse and energy reporting  
● Large scale generation certificates reporting  
● National pollutant inventory reporting  
● Modern slavery act  
● Tertiary education facilities management association reporting  
● Carbon neutral reporting